Biography of Gordana Tripić
(SERC, Bosnia and Herzegovina)

Ms. Gordana Tripić serves as International Cooperation and Translation Specialist at the State Electricity Regulatory Commission of Bosnia and Herzegovina (SERC) since 2004.

Her work focuses on cooperation and coordination of activities with international energy associations and stakeholders in the energy sector. She also assists in collecting data and information on customer issues. She is a member of the MEDREG Communication Officers Network since its establishment ensuring a constant flow of information between the two institutions and promoting the knowledge of MEDREG at national level. In the period December 2022-December 2024, she acted as a Vice-Chair of the MEDREG Consumer Working Group and actively contributed to its activities on promoting best practices in consumer protection.

Prior to joining SERC Ms. Tripic worked in the field of human rights and protection of refugees and displaced persons and cooperated with a number of international organizations in this field in Bosnia and Herzegovina.

She has a degree in English language and literature and a master degree in law.