



Association of Mediterranean Energy Regulators

ACTION PLAN

2014-2015-2016



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I. MEDREG's Mission and Objectives

MEDREG started in May 2006 as a voluntary working group to establish cooperation among Mediterranean Energy Regulators and became a permanent regional organisation in November 2007. The European Union (EU) has been a continuous promoter of MEDREG since its creation, through the active involvement notably of the DG Energy and DG Development and Cooperation of the European Commission, which encourages and financially supports its activities.

MEDREG aims at implementing a clear, stable and harmonized regulatory energy framework in the Mediterranean. MEDREG's actions focus on:

- Promoting a greater harmonization of the energy markets and legislations and seeking progressive market integration in the Euro-Mediterranean region;
- Fostering sustainable development in the energy sector through greater efficiency and integration of energy markets based on secure, safe, cost-effective and environmentally sustainable energy systems;
- Supporting initiatives of common interest in key areas such as infrastructure investment and development, innovative financing solutions for the Mediterranean area and research in the field of energy regulation;
- Providing capacity building activities through working groups, training sessions and seminars;
- Fostering cooperation, information exchange and assistance among members, providing a permanent discussion framework and cooperation network.

As market conditions evolve, regulation has to be constantly adapted to the changing economic environment at national and regional level. MEDREG works to share information, expertise and good practices among its members, thus helping them to reinforce their institutional capacities and guarantee appropriate reforms. To reach its objectives, MEDREG promotes a permanent exchange of know-how, data collection and dissemination of expertise through comprehensive studies, recommendations, reports and specialised training sessions.

II. MEDREG Approach to Mediterranean Cooperation

MEDREG considers that a regional approach is the appropriate starting point for cooperation on energy regulation, in the perspective of an integrated and efficient Mediterranean market requiring functioning and interconnected infrastructures. This approach entails the progressive harmonization of the legislative and regulatory frameworks in the energy field which is a fundamental precondition to attract the necessary investments and contribute to the long-term economic and social development of the Mediterranean region.

MEDREG primarily focuses on promoting exchange of know-how and expertise among its members essentially via its Working Groups and Task Forces, which operate under the umbrella of the Association's General Assembly (GA) and Steering Committee (SC). MEDREG means of action also include specialized training courses, capacity building seminars and studies related to energy regulation.

In particular, the following aspects are taken into account:

- General level → MEDREG will continue to encourage even more the involvement of all Mediterranean Energy Regulators in its activities, including representatives from Mauritania, Lebanon - and Syria when the situation is stabilized - which are not yet members of MEDREG.
- Collaboration with related/similar projects → MEDREG will actively pursue collaboration with key partners.
- External relations and accountability → MEDREG will continue and expand its external relations with the stakeholders of the Mediterranean energy sector.
- Communication and visibility → MEDREG has set up a whole range of communication tools to promote its objectives and activities: institutional brochure, website, annual report, ad-hoc publications, periodical newsletter (MEDREGNews), press releases and relations with the media. A comprehensive communication strategy will be set up in 2014 in order to make the best use of these communication tools and reach the target in terms of impact and visibility of MEDREG actions. MEDREG will also continue collaborating with the ENPI Info Centre and the press officers of selected EU Delegations to raise awareness about our work.

MEDREG is also deepening its relations with partners and stakeholders.

Regarding the institutional side, MEDREG is an observer to the PAM (Parliamentary Assembly of the Mediterranean) and participates actively to the regional cooperation network coordinated by the Secretariat of the Union for the Mediterranean (UfM). As some MEDREG members are also member of other regional regulatory association, ad hoc cooperation and exchange with those associations can be of interest. MEDREG cooperates with the Council of European Energy Regulators (joint workshop in November 2013) and Energy Regulators Regional Association (joint training session in March 2013). MEDREG is also keen on developing relations with other regulatory association such as ECRB. Moreover, MEDREG is an active member of ICER (International Confederation of Energy Regulators)

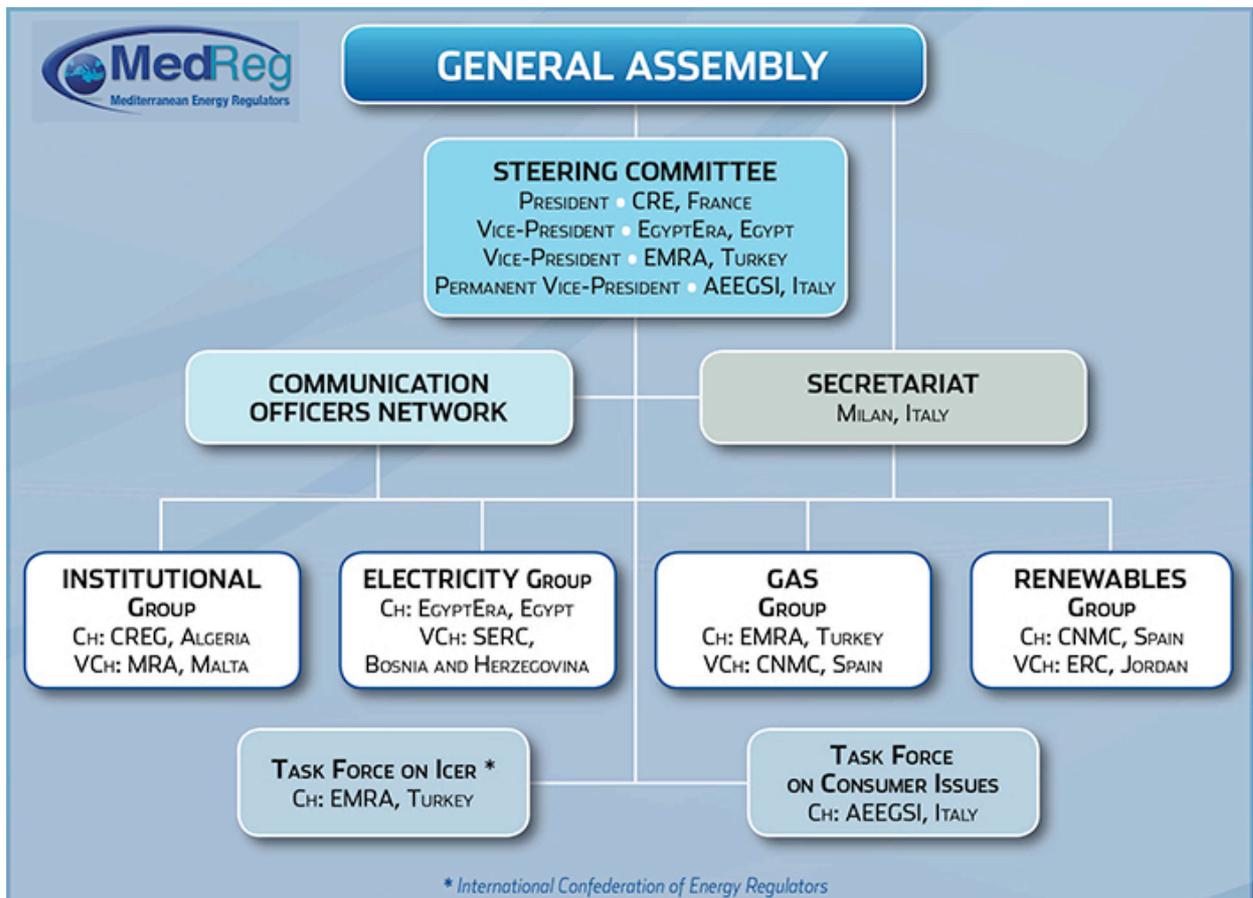
Following the terms of the framework cooperation protocol between Med-TSO (the Association of Mediterranean Transmission System Operators for Electricity) and MEDREG (signed in September 2013), their cooperation will be developed on specific topics especially as regards the drafting of grid codes, as well as the management and operation of regulated energy infrastructures. In the 2014-2016 period, MEDREG intends to promote the creation of a similar cooperation network among Mediterranean TSOs in the gas sector.

Furthermore, MEDREG has good relations with other industrial initiatives such as Dii-Desertec, Medgrid, MEDENER (the network of Mediterranean Agencies for Energy conservation) and MEDELEC (an organisation grouping together the Mediterranean electricity industry).

MEDREG has developed contacts with other key associations and institutions, such as the European Bank for Reconstruction and Development, the European Investment Bank, Medgrid, OME (Observatoire Méditerranéen de l'Energie), RCREEE (Regional Centre for Renewable Energy & Energy Efficiency), RES4MED (private initiative for the development of RES in the Mediterranean region).

In addition, MEDREG is working to set up an annual Forum on Energy Regulation in the Mediterranean, open to all stakeholders of the energy sector, in order to exchange views and consult external partners on the main industrial orientations and regulatory challenges in the region.

III. MEDREG's Structure and Organisation



1. Working Group on Institutional Issues (INS)

The INS Working Group has the objective of enhancing closer coordination among MEDREG members through the promotion of the role and competencies of independent energy regulatory authorities. The WG coordinates the dialogue on energy regulation notably with the European Union, international institutions, regional organisations of regulators and other bodies. The WG also works on the institutional evolution of the association.

Working Group on Institutional Issues (INS)	
Objectives 2015-2020	Identification of needs in harmonizing the rules and principles governing the missions, powers, functioning and organisation of independent energy regulatory authorities, based on MEDREG recommendations.
Main Activities	<ul style="list-style-type: none"> ▪ Continuously assess the current status of regulatory frameworks and institutions, their competencies, resources and expertise ▪ Carry out thematic studies on specific topics such as the legal framework for dispute settlement and interconnections rules ▪ Assess the needs of know- how, training and exchange of experience, as well as other tools of capacity building. ▪ Coordinate the dialogue on energy regulation notably with the European Union, international institutions, regional organisations of regulators and other bodies ▪ Identify new training needs and set up a knowledge and information exchange process, to be updated once a year
Outputs and Deadlines	<p>Case studies on the evolution of NRA competencies and their functioning following the 2012 benchmarking (2014-2016)</p> <hr/> <p>Checklist on regulatory performance in Mediterranean countries (2014-2016)</p> <hr/> <p>Study on the sanctioning power of the regulatory authorities (2014-2016)</p> <hr/> <p>Guidelines for setting up a legal framework for MEDREG's cooperation with its external partners(2014)</p> <hr/> <p>Assessment, by theme and priority, of MEDREG's short-term and long-term cooperation strategy with selected institutional, academic and private partners (2014)</p>
Training	<ul style="list-style-type: none"> ▪ Training on organisational principles and activities of regulatory authorities: financing, jurisdiction and conflicts of interest ▪ Training on specific regulatory topics: settlement of disputes, licencing and market liberalisation

2. Working Group on Electricity (ELE)

The ELE Group is in charge of assessing the current status of electricity markets and regulatory frameworks in MEDREG countries and their possible developments. The ELE AG has the mission to identify and propose basic requirements that will lead to the harmonization of electricity regulation in the MEDREG region, developing a competitive, strengthened and running regional electricity market in the region.

Working Group on Electricity Issues (ELE)	
Objectives 2015-2020	Monitoring of the implementation of an integrated electricity market: information exchange on performance indicators/attractive regulations for necessary investment in the infrastructure/inter-regional cooperation on RES and interconnections
Main Activities	<ul style="list-style-type: none"> ▪ Jointly elaborate with Med-TSO proposals for grids codes covering data sharing among electricity transmission system operators and cross-border electricity exchanges (if necessary differentiated by sub-region) with a view to have them approved and implemented, on a voluntary basis, by Mediterranean electricity transmission system operators by 2015 ▪ Define present and future interconnections infrastructure needs (for the establishment of an integrated electricity market) from the technical, economic, and financial perspectives ▪ Explore the establishment of smart grids in MEDREG countries ▪ Develop market design, including unbundling of sector activities, transparency of market information and services, non-discriminatory TPA to infrastructure and services, tariff methodologies, price regulation ▪ Study operational issues concerning cross border exchange and congestion management practices; monitor electricity exchange activities among member countries, propose unified/general rules/guidelines for electricity exchanges among member countries, investigate the possibility of establishing a reliability council¹. ▪ Establish a recommended implementation plan to implement the recommended cross border trade guidelines ▪ Establish a Mediterranean Electricity Market Observatory (MEMO) for both the internal and regional market as well as sub-regional market development
Outputs and deadlines	<p>Mapping energy investments within MEDREG countries (2013-2014)</p> <hr/> <p>National Markets Development Observatory Report (2014)</p> <hr/> <p>Regional and Sub-regional Electricity Market Observatory Report (2014-2015)</p>
Training	<ul style="list-style-type: none"> ▪ Training on security of supply under market transitional conditions ▪ Training on how to perform an evaluation of TSOs ▪ Training on market monitoring, surveillance and compliance ▪ Training on the management of congestions and the allocation of capacities ▪ Training on possible compensation mechanisms for inter-transmission system operators ▪ Training on how to properly manage networks with high shares of renewable energy

¹ Control Centre to monitor the activities of TSOs in different countries

3. Working Group on Gas (GAS)

The GAS Group assesses the current status of natural gas and LNG markets in Mediterranean countries, their relevant regulatory frameworks and possible evolutions. The Group elaborates Guidelines of Good Practice (GGP) and recommendations that can lead to the development of an integrated, competitive, secure and effective gas market in the region.

Working Group on Gas Issues (GAS)	
Objectives 2015-2020	Establishment of an integrated gas market framework; development of gas infrastructures plans in MEDREG countries detailing existing infrastructures and new investments needs
Main Activities	<ul style="list-style-type: none"> ▪ Study the present and future infrastructure needs from the technical, economic and financial perspectives, to reach a double objective: <ul style="list-style-type: none"> ○ the establishment of a regional integrated gas market; ○ the improvement of the security of supply within the region ▪ Work on the unbundling of supply, transmission, storage and distribution ▪ Increase the transparency of market information and services ▪ Study methodologies for non-discriminatory TPA to gas infrastructure (including definition of gas transport/transit services, congestion management, UIOLI provisions, operational issues, role, responsibilities and rights of the shippers and system operators) ▪ Improve and expand tariff methodologies ▪ Increase cooperation among member countries on price regulation ▪ Study better measures for security of supply ▪ Promote the creation of cooperation network among Mediterranean gas TSOs on the model of Med-TSO
Outputs and deadlines	<p>Study on infrastructures needs and possible projects of common interests, as well as preparation of gas infrastructure map of the Mediterranean region (2014-2015)</p> <p>Monitoring of compliance with GGP on TPA in the Mediterranean region (2014-2015)</p> <p>Status review on transparency in the Mediterranean region and monitoring of the MEDREG guidelines of good practice (GGP) on transparency (2014-2015)</p> <p>Assessment of competition indicators and market prices within MEDREG countries (2014-2015)</p> <p>Assessment of the current status of gas markets, of sector regulation in the MEDREG countries, and its expected evolution ('benchmarking report'), to be continuously updated according to the needs and evolution of gas (and, more broadly, energy) regulation in the member countries (2nd half of 2014)</p>
Training	<ul style="list-style-type: none"> ▪ Training on non-discriminatory TPA to gas infrastructure ▪ Training on market design for gas infrastructure ▪ Training on tariff principles and methodologies ▪ Training on security of supply and consumer protection in a liberalized context

4. Working Group on Environment, Renewable Energy Sources and Energy Efficiency (RES)

The RES Group focuses on the legislative and regulatory mechanisms used to promote renewable electricity generation and energy efficiency, and RES deployment in the Mediterranean area.

Working Group on Environment, Renewable Energy Sources and Energy Efficiency (RES)	
Objectives 2015-2020	Implementation of a common tool allowing the use of flexibility mechanisms according to Directive 2009/28/CE; implementation of harmonised regulatory options to promote RES in a cost-effective way; implementation of advanced distributed generation, grid parity and net metering frameworks in Mediterranean electricity systems
Main Activities	<ul style="list-style-type: none"> ▪ Promote the exchange of information, knowledge and experiences ▪ Analyze main regulatory mechanisms on: environment protection; promotion of Renewable Energy Sources (RES) and Combined Heat and Power (CHP); energy efficiency promotion including integration to the grids and smart metering issues ▪ Evaluate the results of the different mechanisms in the national contexts, analyzing success factors and critical issues ▪ Analyze the possible effects of the introduction at a national level of successful mechanisms adopted in other countries ▪ Assess the possibility of collaboration as regards the flexible mechanisms introduced by the Directive 2009/28/EU ▪ Analyze improvements on energy efficiency by smart grids, smart metering and Energy Service Companies ▪ Study best options to promote RES in isolated systems ▪ Analyze certification systems for RES electricity ▪ Participation in the ICER Virtual Working Group 2 (Technology Change)
Outputs and deadlines	<p>Study to evaluate net metering systems in Mediterranean countries (2014-2015)</p> <hr/> <p>Report on certification systems for origin of electricity from renewable sources (2015-2016)</p> <hr/> <p>Update of the environment, RES and energy efficiency benchmarking exercise: analysis of the status, the structure and organization of the electricity system, the trend of national emissions of greenhouse gases, the legislative and regulatory framework concerning renewable sources support schemes and energy efficiency promotion, to be updated every year (2014-2016)</p>
Training	<ul style="list-style-type: none"> ▪ Training on regulation promoting generation from renewable sources (such as support schemes, feed-in tariffs, tradable green certificates) ▪ Training on regulation promoting and supporting energy efficiency (e.g. experiences on white certificates) ▪ Training on certification system mechanisms ▪ Seminar for technical staff about conclusions in the introduction of successful mechanisms to promote RES, CHP and Energy Efficiency in non-EU countries

5. Task Force on Consumer Issues (CUS)

The Task Force works on enhancing the protection of household consumers in the MEDREG countries. The work of the Task Force includes surveys and recommendations on energy billing, consumer protection and information. The Task Force also identifies and promotes best practices in consumer protection, including vulnerable customers and quality of service for electricity and gas from the point of view of final consumers.

Task Force on Consumer Issues (CUS)	
2015-2020 Objectives	Development and diffusion of best practices in the management of final consumers and definition of an harmonised regulatory framework regarding consumer issues in the Mediterranean region; establishment of an integrated consumer protection framework in the Mediterranean energy sector
Main Activities	<ul style="list-style-type: none"> ▪ Promote and update MEDREG recommendations on the minimal requirements to ensure consumer protection in the Mediterranean region ▪ Compare existing procedures and regulation on energy billing to final consumers in the Mediterranean energy market ▪ Compare existing experience in consumer education and information to final consumers in the Mediterranean energy market ▪ Development of best practices regarding consumer education and information to final consumers, including energy billing ▪ Development and diffusion of best practices in consumer protection and empowerment, including specific instruments for those countries where energy competition gives opportunity of choice to final customers ▪ Analysis of existing policy instruments targeted to vulnerable consumers, including a survey of “vulnerability” definitions at national level; analysis of the potential role for energy regulators in this field
Outputs and deadlines	<p>Benchmarking of existing experiences, procedures, and regulation on energy billing, consumer education and information to final consumers (2013-2014)</p> <hr/> <p>Development of best practices in consumer education and information (2014)</p> <hr/> <p>Analysis of existing policy instruments targeted to vulnerable consumers; analysis of the potential role for energy regulators in this field (2014-15)</p>
Training	<ul style="list-style-type: none"> ▪ On-field training and exchange of experiences related to consumer information, protection, and empowerment

6. Transversal issues

6.1. Integration of Electricity Markets of Maghreb countries (IMME)

MEDREG will continue contributing to the implementation of the IMME Action Plan 2010-2015 which aims at strengthening regional and sub-regional cooperation within the Mediterranean Basin, developing the main commitments into concrete measures towards the integration of electricity markets, including possible harmonised network codes. MEDREG will also liaise with the Technical Committee, the European Commission and the beneficiary countries to ensure that the actions taken correspond to the agreed actions in the IMME roadmap 2010-2015.

During the first phase (2010-2013) MEDREG organised 3 capacity-building seminars. For the 2014-2015 period a series of studies and recommendations will be developed. The Secretariat will directly coordinate, under the guidance of the President, the 2014-2015 activities on IMME.

Integration of Electricity Markets of Maghreb Countries (IMME)	
Objectives 2015-2020	Definition of an harmonised regulatory framework in view of the integration of electricity markets of Maghreb countries by 2015
Main Activities	<ul style="list-style-type: none"> ▪ Set up ad-hoc training sessions for representatives of the ministries , energy companies and other relevant national entities of Maghreb countries ▪ Elaborate studies under the guidance of the IMME Technical Committee to provide regulatory support to the IMME project
Outputs and Deadlines	Recommendations based on the outcome of the three seminars (2014)
	Benchmarking on TPA: drafting of a questionnaire, evaluation of responses (2014-2015)
	Study on a common methodology for the calculation of cross-border tariffs (2014-2015)
	Study on a common approach for congestion management (2015)

6.2. Joint ELE-GAS Work on Investment Issues

As investments in infrastructure represent a cross-cutting topic touching economic, technical and institutional issues, several groups of MEDREG are involved in this work. This activity relies on inputs from the Working Groups on Electricity and Gas Issues (ELE and GAS), and on the collaboration of the Working Groups on Environment, Energy Efficiency and Renewables (RES) and on Institutional Issues (INS). The work is coordinated by the Secretariat's General Coordinator.

Joint ELE-GAS Work on Investment Issues	
Objectives 2015-2020	Definition of common regulatory positions on electricity and gas infrastructures in the Mediterranean basin (priorities, financing, tariffication)
Main Activities	<ul style="list-style-type: none"> • Represent an 'observatory' of energy investments and provide the input to MEDREG General Assembly on non-binding recommendations which could be addressed to various stakeholders and institutions in the Mediterranean basin, focusing on the necessary regulatory aspects to develop investment and contribute to the establishment of an integrated regional energy market • Provide a shared vision of Mediterranean Regulators on: (1) investments in energy infrastructure in the Mediterranean, in a medium and long-term perspective; (2) bottlenecks and constraints to the achievement of these investments; (3) key issues for energy investments (technical, economic and financial aspects, externalities (e.g. indirect financial, social and environmental benefits) ; required agreements, investment options ; (4) the role of regulation for mobilizing energy investments in the Mediterranean • Develop expertise of MEDREG members to understand and advise on priorities in new investments taking into account multilateral programmes, international stakeholders and international financial institutions • Encourage an active debate on energy investments and reinforce synergies with governments and public actors, international financial institutions, energy stakeholders, multilateral organisations, associations of energy companies, and research institutions, in order to provide recommendations related to the energy investment framework in the Mediterranean Basin
Outputs and deadlines	<p>Investment mapping, conducting a survey on existing national investment/network plans (2014)</p> <hr/> <p>Organisation of a roundtable with interested stakeholders to discuss the outcomes of the mapping (2014)</p> <hr/> <p>Release of a complete and interactive infrastructure map of the Mediterranean region, including information on current and future facilities, reserved and non-reserved capacities, ownership, and further details on how to improve the Mediterranean investment environment (2014).</p>

6.3. Task Force on the Cooperation with the International Confederation of Energy Regulators (ICER)

The Task Force facilitates coordination among MEDREG representatives in the four ICER Virtual Working Groups and MEDREG's involvement in the World Fora of Energy Regulators.

Task Force on the Cooperation with the International Confederation of Energy Regulators (ICER)	
2015-2020 Objectives	Promotion and coordination of Mediterranean Regulators' activity at international level, in cooperation with the other eleven Regional Regulators Associations that are members of ICER
Main Activities	<ul style="list-style-type: none"> ▪ Follow-up on the activities of the 4 ICER VWGs and newly launched ICER's Women in Energy Initiative, and provide support to MERDEG's active participation to ICER activities (2014-2016) ▪ Supervise MEDREG activities in the framework of the World Fora on Energy Regulation
Outputs and Deadlines	Update the MEDREG Steering Committee and General Assembly on the activities of the ICER four Virtual Working Groups (2014-2016)
	Coordinate MEDREG members' participation in the World Forum of Energy Regulation VI (2014-2015)

IV. MEDREG Way Forward to 2015-2020

The European Union has made further steps to confirm its interest in opening a window of opportunity for the integration of Southern Mediterranean energy markets into the EU internal energy market, through the Joint Communication of 8 March 2011 on 'A Partnership for Democracy and Shared Prosperity with the Southern Mediterranean', and the Joint Communication of 25 May 2011 on 'A New Response to a Changing Neighbourhood', issued by the High Representative of the European Union for Foreign Affairs and Security Policy and the European Commission. In particular, the EU has proposed to offer 'a credible perspective for the integration of the Southern Mediterranean in the EU internal energy market based on a differentiated and gradual approach', leading to the establishment in the mid to long term of an 'EU-Southern Mediterranean Energy Community'.

The EC refers explicitly to MEDREG as one of the key institutions for regional cooperation in the energy sector. In particular, the Commission has appointed MEDREG as one of the institutions responsible for implementing the EU directives on renewables, with a particular view to the North-South energy exchange (EC Joint Communication of 6 June 2012 'Renewable Energy: a major player in the European energy market').

The Joint Communication of 17 December 2012 on 'Supporting closer cooperation and regional integration in the Maghreb' has added a subregional dimension to this cooperation, focusing on the further economic integration among Maghreb countries. Indeed, the EC described MEDREG as a regional cooperation structure that can further assist the Maghreb area in developing common technical rules for the deployment of grid codes. This would result in a West-Mediterranean electricity area by 2020-2025, which would be a pilot and a front-runner in the Mediterranean area. MEDREG will be involved in this process through specific technical assistance projects (EC Joint Communication of 17 December 2012, 'Supporting closer cooperation and regional integration in the Maghreb: Algeria, Libya, Mauritania, Morocco and Tunisia').

MEDREG is ready and eager to contribute to the creation of a EU-Southern Mediterranean Energy Community through its vision and expertise. In this early phase, MEDREG believes that some considerations should already be taken into consideration to provide a solid background to the Mediterranean Energy Community proposal:

- Energy represents a viable instrument for the stability of the Mediterranean region.
- MEDREG regulators play a unique role to strengthen the linkages between the European Union and national governments of Mediterranean countries and can provide strong institutional channels to reinforce awareness and support in favor of the project.
- There is a need for a master plan on energy in the Mediterranean region, to reinforce the establishment of a Mediterranean Energy Community. Indeed, MEDREG believes that such a Community would represent the long-awaited permanent and structured institutional mechanism to promote energy projects at regional level.
- The EU-Southern Mediterranean Energy Community should consider investments as one of its priorities. Innovative instruments to fund development projects in the Mediterranean should be created as complementary instruments to existing financial funds, mainly targeting European and non-European private small and medium enterprises.
- The Mediterranean Energy community should act for specific fiscal measures to promote investments. The Mediterranean renewable sector is in urgent need of capital, both for new projects and the reinforcement of existing transmission grids.

The table below presents the targets and main achievements planned by MEDREG as concrete outcome of the Association's activities by 2020.

V. MEDREG Indicative targets for 2015-2020

Topic	Target	Timeframe		
		Short-term	Medium-term	Long-term
Institutional consolidation towards a stable legislative and regulatory framework	Harmonization of the rules and principles governing the mission, organization and resources of independent energy regulatory authorities		2015-2017	
	Harmonization of the legal framework governing cross-border exchanges of electricity among EuroMed countries -cooperation INS/ELE Working Groups		2015-2017	
	Harmonization of settlement of dispute mechanisms regarding non-discriminatory TPA to electricity and gas infrastructures		2015-2017	
	Support to the setting up of a Mediterranean Energy Community			2020
Electricity markets integration and interconnection	Contribution to the integration of electricity markets of Maghreb countries (IMME) –cooperation INS/ELE Working Groups	2015		
	Implementation of common guidelines for the development of Smart electricity grids in the Mediterranean region		2015-2017	
	Establishment of a Control Centre to monitor the activities of TSOs in different countries (reliability council)		2015-2017	
	Contribution to the integration of Mediterranean electricity markets, including completion of an operational MEDRING			2020
Gas markets integration and transparency	Setting up of an operational platform to exchange information and data on Mediterranean Gas markets	2015		
	Periodical assessment of the implementation of MEDREG Guidelines of Good Practice on TPA Transparency			
	Periodical assessment of the implementation of MEDREG Guidelines of Good Practice on Capacity allocation			2015-2020
	Contribution to the integration of gas markets of Mashreq countries			2015-2020
Environment, RES and Energy efficiency	Implementation of a common tool allowing the use of flexibility mechanisms according Directive 2009/28/EU	2015		
	Definition of frameworks to implement advanced distributed generation, grid parity and net metering in Mediterranean electricity systems		2015-2017	

Infrastructure investment	Definition of common regulatory positions on each electricity and gas infrastructure project in the Mediterranean (priorities, financing, pricing methodology, etc.)		2015-2017	
Customer issues	Development of best practices in consumer information, protection, and empowerment , including vulnerable consumers	2015		
	Dissemination of best practices in the management of final consumers in the energy markets		2015-2017	
	Establishment of an integrated Consumer protection framework in the Mediterranean energy sector			2015-2020